

Instruction on the right of the buyer as a consumer to withdraw from the contract when purchasing goods via the online store www.enovia.sk

Right to withdraw from the contract

The seller is the company Enovia s.r.o. with registered office at Na Zlatej nohe 11, 831 01 Bratislava, Slovakia, VAT ID: SK2022049458, ID: 35951303, VAT number: 2022049458, registered in the OR of the District Court Bratislava I, Department: Sro, file number 37272, which is the operator of the online store www.enovia.sk

The buyer is an adult natural person who, when purchasing goods via the www.enovia.sk online store, is not acting within the scope of his business activity or other business activity.

Time limit

As a buyer, you have the right to withdraw from this contract without giving a reason within 14 days.

The period for withdrawing from the contract expires after 14 days from the day of receipt of the goods, i.e. within 14 days from the day when you or a third party designated by you, with the exception of the carrier, take delivery of the goods; - if the goods ordered by you in one order are delivered separately, you are entitled to withdraw from the contract up to 14 days from the day when you or a third party designated by you, with the exception of the carrier, takes over the goods that were delivered last; - if goods consisting of several parts or pieces are delivered, you are entitled to withdraw from the contract up to 14 days from the day when you or a third party designated by you, with the exception of the carrier, takes over the last part or piece; - in the case of goods delivered repeatedly during a defined period, you are entitled to withdraw from the contract up to 14 days from the day when you or a third party designated by you, with the exception of the carrier, takes over the first delivered goods.

Form

When exercising the right to withdraw from the contract, inform us of your decision to withdraw from the contract by a clear statement, for example by a letter sent by post to the address Enovia s.r.o., Na Zlatej nohe 11, 831 01 Bratislava, Slovakia or by email to the address enovia@enovia.sk. For this purpose, you can use the sample "Form for withdrawing from the contract", which we sent to the email address specified in the order. A sample form for withdrawing from the contract is also available on the website: www.enovia.sk

The withdrawal period is preserved if you send us a notice of exercise of the right to withdraw from the contract before the withdrawal period expires.

Consequences of withdrawal from the contract

Refunds

After withdrawing from the contract, we will return all payments that you made in connection with the conclusion of the contract, especially the purchase price, including the costs of delivering the goods to you. This does not apply to additional costs if you have chosen a different type of delivery than the cheapest standard delivery method we offer. Payments will be returned to you without undue delay, at the latest within 14 days from the day we receive your notice of withdrawal from this contract. Their payment will be made in the same way that you used for your payment, if you did not expressly agree to another payment method, without charging any additional fees.

Payment for the purchased goods will be paid to you only after the returned goods have been delivered back to our address or after the presentation of a document proving the return of the goods, whichever occurs first.

Goods reclaim

If you withdraw from the contract, send the goods back to our address: EnoVia s.r.o., Na Zlatej nohe 11, 831 01 Bratislava, Slovakia, no later than 14 days from the date of exercising the right to withdraw from the contract. The period is considered to be preserved if you send the goods back before the 14-day period has expired.

You as the buyer bear the direct costs of returning the goods. You also bear the direct costs of returning the goods, which due to their nature cannot be returned via post. The direct costs associated with returning goods cannot be reasonably calculated in advance. The expected estimate of these costs, depending on the size, weight of the goods, the distance from where the goods are returned and the prices for which the carrier you have chosen provides its services, ranges from €5 to €150.

You are only responsible for any reduction in the value of the goods as a result of handling them in a manner other than that necessary to ensure the nature, characteristics and functionality of the goods. Further information regarding withdrawal from the contract is provided in our terms and conditions, available on the website www.enovia.sk

FORM FOR WITHDRAWAL FROM THE CONTRACT

(fill in and send this form only if you wish to withdraw from the contract)

The company EnoVia s.r.o. with registered office at Na Zlatej nohe 11, 831 01 Bratislava, Slovakia, VAT ID: SK2022049458, ID: 35951303, VAT ID: 2022049458, registered in the OR of the District Court Bratislava I, Department: Sro, file number 37272, I hereby announce (we announce) that I am resigning (we withdraw) from the contract for these goods/from the contract for the provision of this service*:

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Date of order/date of receipt *:

Name and surname of the consumer(s)*:

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Address of consumer/consumers*:

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I agree to the return of funds to the bank account of the consumer/consumers* number (in IBAN format):

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Signature of the consumer(s)*:

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(only if this form is submitted in paper form)

Date and place:

*Strike out if not applicable

Send the withdrawal form exclusively to our address:

EnoVia s.r.o., Na Zlatej nohe 11, 831 01 Bratislava, Slovakia, e-mail adress: enovia@enovia.sk